



**Guest Guide
Non-Peak Season
2024**

Dear Bald Head Island Club Guest Pass Holders,

We are excited to serve you during your relaxing visit to our island paradise. To fully enjoy the Club and avoid delays, please be prepared to present your Guest Passes as they are required in all areas of the Club. Review the information in this Guide to optimize your time on the island and prepare for an incredibly fun visit with us.

Guest Pass Holders - Reservations	
<i>* Reservations can only be made once Guest Passes have been purchased *</i>	
Golf	Twenty-One Days Before Arrival Date for Tee Times after 1:00 pm. Contact (910) 457-7310 or golf@bhiclub.net
Dining	Once passes have been purchased, please contact (910)477-5010 or Diningres@bhiclub.net
Pool (No reservations needed after Labor Day or before Memorial Day)	Once passes have been purchased, please contact (910)457-5015 or recreation@bhiclub.net .
Tennis, Pickleball & Croquet	

RESTAURANTS: The Bald Head Island Club was ranked Top 50 Culinary Experiences in America by *Club+Resort Magazine*. Our restaurants are extremely popular, and seating is in high demand with reservations required for all restaurants. Menus, Club Dress Code, and restaurant descriptions can be found on our website.

Private Dining: The Bald Head Island Club offers Guest Pass Holders the opportunity to reserve private dining rooms and terraces Tuesdays through Saturdays in the Fall season. To inquire about availability and plan special event details please contact Madison Briley, our talented Events Manager, at mbriley@bhiclub.net.

DINING RESERVATIONS: Dining reservations can be made as soon as your Guest Passes have been purchased by one of the following methods:

1. Email Diningres@bhiclub.net including your phone number, guest pass number, number in your party, preferred dates, and restaurant location requests
2. Call 910-477-5010
3. Stop by the Club Lobby between 10:30 am - 4:00 pm daily

Reservations require Guest Pass information to have been submitted and activated for at least twenty-four hours.

DINING CANCELLATION AND NO-SHOW POLICY: If you need to cancel, please notify the Club no later than 3:30 pm the day of your reservation. Reservations are held for fifteen minutes, then will be given to others. This allows other

Members and Guest Pass Holders to enjoy the restaurants. All no-shows and late cancellations will be charged \$25 per person as dictated by Club policy. No-shows may also have their future dining reservations canceled.

RESTAURANT HOURS: Menus are available at www.bhiclub.net/dining. Please be aware that holidays may affect the normal listed hours.

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Coffee Bean Bar	7:30am 7:00pm	7:30am 7:00pm	7:30am 4:00pm	7:30am 4:00pm	7:30am 7:00pm	7:30am 7:00pm	7:30am 7:00pm
Horizons	Lunch & Dinner	Lunch & Dinner	Lunch	Lunch	Lunch & Dinner	Lunch & Dinner	Lunch & Dinner
Palms	Closed	Closed	Dinner	Dinner	Dinner	Dinner	Closed
Grille	Closed	Closed	Dinner	Dinner	Dinner	Dinner	Closed
Golf Snack Bar	10:00am 4:00pm	10:00am 4:00pm	10:00am 4:00pm	10:00am 4:00pm	10:00am 4:00pm	10:00am 4:00pm	10:00am 4:00pm

RECREATION & KID’S EVENTS: The Playground is open 8:00 am - 6:00 pm. Please note: Wednesday morning mowing and maintenance occur from 7:00 am – 10:00 am. Please check our website to view the schedule for family holiday events. Games and sports equipment are available for your enjoyment. To book any kid's camps please email recreation@bhiclub.net

SPORTS CHECK-IN OFFICE: You can find us daily from 8:30 am – 4:00 pm under Horizons. Here you can rent sports equipment, reserve recreational activities, or have any of your recreational questions answered. You can reach us at recreation@bhiclub.net.

GOLF: The Bald Head Island Club golf course is ranked Top 100 in America by *GolfWeek Magazine*, and Top 10 golf courses in North Carolina by the NC Raters Panel. The Golf Shop is open daily from 8:00 am - 6:00 pm for members and registered guests with golf privileges.

TEE TIMES: Please email Golf@bhiclub.net or call 910-457-7310 and include your name, Guest Pass number, phone number, people in your party, and preferred weekdays of play. Guest Pass Holders are welcome to book weekday afternoon tee times after 1:00 pm. Tee times can be reserved twenty-one days before your arrival. If you would like to play earlier than 1:00 pm, please reach out to us one week prior. Contact the Golf Shop for any Club rental requests. Note that the Club has a \$25 per person no-show fee which will be charged to your credit card on file if we are not notified within twenty-four hours of your reservation.

GOLF INSTRUCTION: Individual, family, junior, and group golf lessons are available with our Director of Instruction or with one of our Assistant Golf Professionals. To reserve a time, please email Abby Byrd at abyrd@bhiclub.net.

FITNESS: The Fitness Center is available 10:00 am – 7:00 pm Monday through Friday, and 10:00 am – 4:30 pm on weekends. Personal Training, Fitness Boot Camp, and Stretching Class are also available. Please review the schedule on the website or pick one up at the Fitness Center. Please call 910-457-3724 or email Fitness@bhiclub.net to reserve space in a group class. **PLEASE NOTE:** Children thirteen and under are prohibited from using the Fitness Center. All Fitness

Center users must be at least fourteen years old and must have a parent or legal guardian present until sixteen years old. For children fourteen to fifteen years old, parents must fill out a one-time waiver. All waivers will be kept on file until the child turns eighteen. Ages sixteen and up may utilize the Fitness Center on their own.

TENNIS & PICKLEBALL: Courts are available daily from 10:00 am - 5:30 pm. Private tennis lessons, junior lessons, and group clinics are available. Please email concierge@bhiclub.net to reserve a court as early as the purchase of your Guest Passes, or stop by the Racquet Shop. Contact Tennis and Pickleball Director, Jeff Archer at jarcher@bhiclub.net for lessons.

CROQUET: Croquet Greenswards are available daily from 12:00 pm - 5:30 pm. Please email concierge@bhiclub.net to reserve a greensward as early as the purchase of your Guest Passes or stop by the Turtle Den. For lessons, please contact our Professional and former National Champion, Jef Soo at jsoo@bhiclub.net.

AQUATICS: Bald Head Island Club was recognized in 2022 as the #1 Aquatics Complex in America by *Club & Resort Magazine*. The Leisure Pool, Splash Pad, Water Slides, Cabana Bar, Pool Snack Bar, and Private Cabanas provide a fun family experience. The lap pool is for lap swimmers and adults. Visit us for sun-soaked days between April 1 and October 31.

WALK-IN REGISTRATIONS: Please be aware that the Club has a weekly capacity limit on Guest Passes. Once sold out, all other registrations are placed on a waitlist. If space is available, walk-in registrations will be accommodated and may take up to twenty-four hours to enroll and activate. Any registrations and payments that are received within five days of arrival are subject to a \$100 urgent registration fee. Walk-ins may not have access to the Club or be able to make dining reservations, pool reservations, or tee times until the day after your registration is completed.

REMINDERS & SAFETY: The safety of our Members, Guests, and Staff is our primary concern therefore, take ease in knowing the Club uses air purification systems that kill 99.8% of all airborne pathogens and viruses. For your safety, please do not drive personal carts, walk, run, bike, or fish on the golf course, and be aware that the lagoons are home to many alligators.

The Club does not accept cash. Please plan to pay with a credit card in each area and keep any receipts you acquire. We are aware there may be some understandable frustration during peak periods, and holidays. Bald Head Island Club's capacity limitations will make it challenging to allow everyone to use the Club when and how they want. We will do everything we can to manage procedures for equitable access. Ultimately it will be up to everyone to be kind, patient, and thoughtful. Any concerns may be addressed with management in writing. It is against Club Rules to raise your voice with staff.

Bald Head Island Club's staff is comprised of nice people serving nice people. While rare, it is worth noting that breaking Club Rules or any inappropriate conduct, by Members or Guest Pass Holders, will result in suspension or termination of Club access. We are a family-friendly private Club, and our common purpose is to inspire happiness with you. Thank you for your support of the Bald Head Island Club.

We wish you and your family safe travels and a happy, and fun visit to the Bald Head Island Club.

David F. Sawyer
CEO

The Clubs on Bald Head Island